

COUNTY OF LOS ANGELES

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DEPARTMENT OF MENTAL HEALTH

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May 3, 2012

TO: Each Supervisor

FROM: *Robin Kay for*
Marvin J. Southard, D.S.W.
Director of Mental Health

SUBJECT: **NOTICE OF INTENT TO ISSUE WORK ORDER EXCEEDING \$300,000
UNDER THE MASTER AGREEMENT FOR AS-NEEDED STRATEGIC
PLANNING AND RELATED SERVICES**

This is to advise your Board of our intent to request the Chief Executive Officer (CEO) to amend a Work Order under the Master Agreement for As-Needed Strategic Planning and Related Services (Master Agreement) with Community Activators. The Amendment will increase the contract amount by \$99,000, for a total Agreement amount of \$367,000. The period of performance for the amended Work Order is for Fiscal Year (FY) 2012-13. In accordance with established Master Agreement guidelines, prior Board notice is required for projects that will exceed \$300,000.

SCOPE OF WORK

The Department of Mental Health (DMH) intends to extend the Agreement with Community Activators (Contractor) from July 1, 2012 to June 30, 2013 to continue its system transformation process advancing a Recovery-based delivery system, adherent to the Mental Health Services Act (MHSA) policies, regulations, and approved plans. Concurrently, an array of efforts is underway to prepare for Health Care Reform in 2014 with respect to the implementation of the 1115 Waiver for Medicaid Coverage Expansion. The Contractor will work with the Adult System of Care (ASOC) Bureau across the 21 adult directly operated clinics in the following six (6) areas:

TASK 1:

Utilizing the existing monthly Recovery on a Roll (ROAR) meetings with the 21 adult directly operated clinic Program Heads, Supervisors, and key administrative staff, including the Service Area District Chiefs, develop and finalize models of service, implementation strategies and methodologies responsive to MHSA plan parameters. Of particular focus for FY 2012-13 will be the operational strategies to assure the clinics are adhering to MHSA Prevention and Early Intervention (PEI) guidelines fully adhering to the practice parameters and outcomes expected under the identified Evidence-Based Practices (EBP) being implemented.

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TASK 2:

Collaborate with other bureaus within the County of Los Angeles Department of Mental Health (LAC DMH) to fully implement the 1115 Waiver, wherein specifically the 21 ASOC clinics will partner successfully with the Department of Health Services (DHS) to enroll eligible adult consumers into the 1115 Waiver and maximize the use of the selected EBP – Mental Health Integration Plan (MHIP) under the auspices and development of the University of Washington successfully addressing consumers covered by the Waiver in meeting their level of service needs be they Tier 1 or Tier 2 eligible.

TASK 3:

In partnership with executive staff of the ASOC Bureau, complete a system restructure plan to address the 30 percent growth seen in the caseloads of the directly operated adult programs. Develop, problem solve, support, and consult with the respective 21 Program Heads and their District Chiefs to enhance and build client flow through the ASOC. Mechanisms will include addressing processes of welcoming/triage as well as exit strategies to assure adult consumers receive timely screening, assessment/evaluation and needed mental health services and may be linked, as appropriate, back to their primary health care providers as they graduate from needing LAC DMH services/interventions.

TASK 4:

Increase the quality and efficiency evidenced within the ASOC directly operated clinics between the Program Head and the respective line supervisors to assure full adherence to the various funding streams and programs to which consumers may be eligible. Contractor will develop and implement communication and reporting tools for assisting Program Heads to shift direct outcome monitoring to team supervisors. This will increase timely identification of critical clinic flow and services issues, as well as assure efforts working well are disseminated system-wide.

TASK 5:

Continue to build the use of peers in recovery to further meet expected service goals and objectives with the 1115 Waiver, including expanded use of peers as health care navigators and across the ASOC responsibility to use PEI dollars for effective services to veterans and their families, providing collaborative models for outreaching to these at-risk groups.

TASK 6:

Contractor will provide “hot-spot” consultation to individual situations within the 21 adult directly operated clinics requiring structured problem-solving facilitation. Duration of consultation per site will be limited to two (2) such facilitations, resulting in solutions with timelines agreed upon by all involved parties.

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FISCAL IMPACT

There is no net County cost.

The amended amount of the Work Order will increase by \$99,000, for a total Agreement amount of \$367,000, which will be funded through the MHSA.

NOTIFICATION TIMELINE

Consistent with the policy and procedures for the Master Agreement for As-Needed Strategic Planning and Related Services, we are informing your Board of our intention to amend the above mentioned Work Order. If no objection is received from your Board within one (1) week of this filing, we will submit the amended Work Order request to the CEO for review and approval.

If you have any questions or need additional information, please call me at (213) 738-4601, or your staff may contact Angel Baker at (213) 738-4105 or abaker@dmh.lacounty.gov.

MJS:DM:AB:LM

c: Health Deputies
Chief Executive Officer
Executive Officer, Board of Supervisors
County Counsel
Martin Zimmerman, Chief Executive Office
Robin Kay, Ph.D.
Dennis Murata, M.S.W.
Contracts Development and Administration

